

CIO | CTO | VP | DIRECTOR OF INFORMATION TECHNOLOGY

- IT Strategy & Execution • Strong & Broad Hands-On Technical Expertise • Innovation, Creativity & Entrepreneurship
- Client & Vendor Relationship Management • Portfolio & Financial Management • M&As / Global IT Delivery & Outsourcing
- Consulting Services & Business Development • Project Management & Agile Delivery

SUMMARY

Technology-driven executive with a **proven track record in digital transformation, AI-driven innovation, and enterprise technology modernization**. Adept at leading **high-impact IT strategies** that drive **operational excellence, business growth, and regulatory compliance** in complex, mission-critical environments. Known for **transforming traditional IT organizations into agile, business-aligned technology powerhouses** while fostering a culture of **innovation and collaboration**.

- **Digital Transformation & AI Leadership:** Expert in enterprise-wide digital transformation, leveraging AI, cloud computing, and automation to enhance business agility, operational efficiency, and customer experience. Experienced in integrating AI-driven tools into product development, fraud prevention, and analytics to enhance security and risk management.
- **Strategic & Business-Driven Technology Leadership:** Skilled at bridging the gap between business and technology, ensuring IT initiatives align with corporate growth strategies, market demands, and evolving client needs. Proven ability to drive M&A technology integrations, develop enterprise architecture roadmaps, and optimize IT governance frameworks for long-term resilience.
- **High-Performance Team Building & Culture Transformation:** A visionary leader who fosters cross-functional collaboration between engineering, product, sales, and executive leadership. Builds high-performing, customer-centric technology teams, instilling a culture of continuous innovation, operational excellence, and business impact.

PROFESSIONAL EXPERIENCE

IFDS / SS&C Technologies, Toronto, ON

Jan 2015 – Present

International Financial Data Services (IFDS) is one of the fastest growing suppliers of IT and outsourced administration solutions to the financial, banking, and insurance industry world-wide. 2020 update: SS&C Technologies has acquired the IFDS IT group.

VICE PRESIDENT Product Engineering and IT Transformation

Recruited to **transform IT from a traditional operations-focused unit into a strategic business enabler**. Led an **enterprise-wide digital transformation** that modernized IT architecture, AI/ML capabilities, and cloud adoption while embedding **robust security frameworks**. Designed and executed a **technology roadmap** that optimized the **Software Development Lifecycle (SDLC)** using **Agile, DevSecOps, and automation**, driving **scalability, operational efficiency, and regulatory compliance**. Established **cross-functional partnerships** between IT, Product, and Business teams, ensuring **technology-driven innovation** aligned with enterprise growth objectives.

Selected Accomplishments

- **Digital & AI-Driven Transformation** – Spearheaded the adoption of **AI/ML, cloud computing, and automation**, streamlining operations and enhancing **regulatory compliance**. Implemented **AI-powered tools** to accelerate product development, improve security, and optimize fraud prevention.
- **Strategic IT Modernization** – Unified IT groups under **agile, DevOps, and security-first frameworks**, ensuring **faster releases, fewer vulnerabilities, and improved resilience**. Led the **integration of SaaS solutions**, reducing operational overhead and increasing scalability.
- **Business & IT Alignment** – Strengthened collaboration between IT, Product, and Sales, embedding technology into **business strategy, revenue generation, and client experience**. Developed enterprise-wide **product and technology roadmaps** to support business growth.
- **Enterprise Technology Modernization** – Led **AI-driven automation, secure DevSecOps, and advanced code analysis**, enhancing **software quality, release velocity, and cybersecurity**. Implemented **predictive analytics and automated software metrics** to optimize **development and IT operations**.
- **Innovation & Thought Leadership** – Established **CoLABorate**, an internal **R&D and innovation center**, enabling teams to experiment with **AI/ML, blockchain, and automation**. Delivered multiple successful **PoCs and MVPs**, advancing product innovation.
- **Operational Excellence & Risk Management** – Led **IT risk governance and cybersecurity initiatives**, significantly reducing **security vulnerabilities and regulatory risks**. Overhauled **ITSM, incident response, and compliance reporting**, ensuring **seamless operations in a high-risk environment**.

DENTSU-AEGIS / ISOBAR, Toronto, ON

Aug 2013 – Jan 2015

Dentsu-Aegis is one of the world's fastest growing media and digital marketing communications company operating in 82 countries around the world and headquartered in London, United Kingdom, and is a wholly owned subsidiary of Dentsu Japan.

VICE PRESIDENT Isobar Technology & Innovation

Recruited to oversee all research and innovation related to digital media and supporting infrastructure and software development practice, including discovering and implementing new technologies, achieving efficiencies from existing technologies, integrating third-party solutions and services, and finding novel ways to provide value to Dentsu-Aegis' clients and partners. Responsible for the overall IT Digital Strategy, technology architecture, infrastructure, application development and operational support.

Selected Accomplishments

- **Cloud Infrastructure Optimization** – Laid the groundwork for a more reliable cost-effective web hosting for our clients moving from in-house to **cloud IT-Infrastructure on Amazon AWS** and retired several legacy applications. **Results:** Over \$250K in annual savings.
- **Thought leadership and innovation** – Spearheaded the creation of a Technology Incubation Centre (Isobar "We Innovate") dedicated to sharing expertise with other global **R&D centers (MIT, Facebook)** and developing innovative and unique digital solutions such as combining **AI and IoT (Azure IoT and AWS IoT)** and using beacon technology with **RFID** tags to offer consumers a more personalized, integrated experience.
- **Talent acquisition and professional development** – Hired and mentored a team of database, mobile and web developers in software development standards, **SDLC**, and project management for client-driven **mobile** and **web applications**.
- **Client Focused** – Implementation of a 7/24/365 client support structure including automated system outage notifications, a ticketing system for efficient problem management, escalation protocols and client communication procedures.

SYSTEMGROUP CONSULTING INC., Toronto, ON

Mar 2013 – Aug 2013

Established in 1994, Systemgroup Consulting Inc. is a Microsoft Certified Gold Partner and full-service IT software development and consulting firm headquartered in Toronto, Canada.

EXECUTIVE CONSULTING (Strategy and Product Development Group)

Contracted for six months to provide executive strategic consulting for Systemgroup's product/market expansion into the financial, banking and insurance sectors. Managed client interactions and large complex programs and initiatives (Power BI, SSRS and MS Azure SQL DB).

MANULIFE FINANCIAL, Toronto, ON

Jun 2012 – Feb 2013

Established in 1887, Manulife Financial is a leading Canada-based financial services group with principal operations in Asia, Canada and the United States (primarily known there by the brand name "John Hancock").

ASSISTANT VICE PRESIDENT (Global Corporate IT - Strategic Initiatives)

Recruited by the VP Corporate IT to develop, execute and maintain a practical and actionable global IT strategy to enable delivery of the corporate business objectives by working with various IT functions including Enterprise Architecture, Sourcing, Legal, HR, Audit and IT Risk Management. Led the business and IT organizations in moving to a model of using appropriate best practices for support and development of IT solutions.

Selected Accomplishments

- Led and collaborated on the business case development, prepared and evaluated RFI/RFP/RFQs, vendor selection and negotiations, and relationship management of several key global IT initiatives, licensing agreements and technology services contracts with a value of approximately \$20M.
- Led the development of corporate clients' multi-year business strategy by leveraging the Business Technology Strategy framework and using capability maturity assessments, process/capability mapping, capability prioritization and capability roadmaps.
- Fully accountable for managing the business partner relationship as well as the technology solutions delivered to the business by the IT organization. Successfully led several Global Technology-based initiatives including implementing a comprehensive actuarial modeling system for life insurance (Axis) and an enterprise governance, risk, and compliance (eGRC) program (RSA Archer).

BANK OF MONTREAL (BMO), Toronto, ON**Mar 2010 - Jun 2012**

Established in 1817, BMO Financial Group provides a broad range of retail banking, wealth management and investment banking products and solutions to customers in North America and internationally.

HEAD OF TECHNOLOGY / MANAGING DIRECTOR (Digital Channels - ABM, Intranet and Internet)

Recruited to lead application development, testing, operations and support for all BMO ABMs, Intranet and Internet web sites. Responsible for the Corporate Solution's information architecture and systems functions, IT operating and capital budgets (>\$40M).

Selected Accomplishments

- Championed the development, approval, and execution of a comprehensive business case for innovative social media strategies as a core element of a broad digital modernization and transformation initiative. This pivotal move positioned BMO as the pioneer Canadian bank to establish a social media footprint, launching 'BMO SmartSteps' for the Business Community and Homeowners.
- Led architecture, development and agile implementation of enterprise web based applications for numerous business functions including Retail Banking, Capital Markets and Corporate (Open Text/ Vignette, MS SharePoint, REST and microservices architecture using Java/Spring Boot).
- Defined and implemented web workflow automation and process improvement (MS SharePoint Workflows, ASP.NET and C#) for more than 900 branches across Canada resulting in **more than \$2M in annual savings** while reducing human error and ambiguity.

GLOBAL PAYMENTS INC., Markham, ON**Mar 2009 - Mar 2010**

Global Payments is one of the world's largest electronic transaction processing companies, headquartered in Atlanta, Georgia USA, with operations located throughout the United States, Canada, the United Kingdom, Europe and Asia-Pacific region.

SR. APPLICATION DEVELOPMENT MANAGER (Reporting to the Sr. VP International Application Development)

Recruited to reinvigorate an antiquated mission-critical IT system (EMS) and weakened IT staff. Held key responsibilities for managing through a difficult reorganization supporting a corporate strategy change. Dissolution of an entire international development team, and successful implementation of a new IT group in Canada (Microsoft Center of Excellence).

Selected Accomplishments

- Managed Solution Architecture and Application Development organization of 25+ employees with operating budget of >\$3M.
- Rejuvenated technical staff through leadership and resolution of difficult issues in human resources, technical expertise of staff, and migration to new technologies. Within one year in a highly dynamic and resource constrained environment, managed to significantly improve morale and collaboration, and established the capability to reliably define and deliver frequent software releases and new products to demanding users worldwide. **Results:** Higher employee satisfaction surveys and twice the number of product releases per year.

MICROSOFT CANADA, Mississauga, ON**May 2000 - Mar 2009**

Microsoft is a global software and services company, with over 94,000 employees worldwide headquartered in Redmond, USA.

PROGRESSIVE SENIOR ROLES: CLIENT DIRECTOR / SERVICES EXECUTIVE (2007 – 2009), SR. CLIENT MANAGER / SR. ENTERPRISE STRATEGIC ARCHITECT (2001 – 2007), SR. CONSULTANT / SOLUTION ARCHITECT (2000 - 2001)**Selected Accomplishments**

- Nine successful years at Microsoft in a variety of Sr. Leadership, Strategic Enterprise Architecture, and Consulting roles. Promoted three times in an extremely competitive results-driven culture over very talented and capable peers. Proven success in consistently achieving targets. Served as Consulting Services Executive to large Banking, Financial and Insurance customers, responsible for all client account activities including responding to client requests, meeting project deadlines and being the liaison between the client and the Microsoft Consulting organization and the Microsoft Product teams.

CGI CANADA, Toronto, ON**Feb 1998 - May 2000**

Founded in 1976, CGI is one of the largest independent consulting firm providing end-to-end IT and business process services to clients worldwide from offices in Canada, the United States of America, Europe and Asia Pacific.

PORTFOLIO MANAGER (1999 – 2000), PROJECT LEAD / SR. SOLUTION ARCHITECT (1998 – 1999)

EDUCATION & PROFESSIONAL DEVELOPMENT

- **Academic:** Bachelor of Science in Electronics & Telecommunications Technology, Polytechnic University of Bucharest (Major: Computer Engineering).
- **Certifications & Executive Training:**
 - Certified Change Management Professional (CCMP)
 - Project Management Professional (PMP)
 - Microsoft Certified Solution Developer (MCSD)
 - Certified Microsoft Solution Framework (MSF) Practitioner
 - Advanced Object-Oriented Analysis & Design (IBM, Rational Rose, Design Patterns, UML)
 - Agile Coach & Mentor (IFDS)
- **Technology Expertise:**
 - **Enterprise IT & Cloud Computing:** Deep expertise in **cloud transformation strategies (AWS, Azure)**, enterprise architecture modernization, and security best practices.
 - **AI & Data Science:** Hands-on experience with **AI/ML applications** in business transformation, leveraging **Python, Scikit-Learn, Pandas, Keras**, and **AI-driven analytics for automation and decision intelligence**.
 - **Software Engineering & DevSecOps:** Proficient in **Java, .NET, Swift, Kotlin**, and full-stack **agile software development** with a focus on **secure, scalable, and resilient architectures**.
- **Industry Leadership & Professional Affiliations:**
 - Worldwide Institute of Software Architects (WISA)
 - IEEE Computing Society (computer.org)
- **Awards & Recognitions:**
 - Microsoft GPGP Award Winner – Deliver IT
 - Great People, Great Performance Award